

January 2015

PRODUCT DISCONTINUATION NOTIFICATION: (End of Service life)

Product: Fluoroscan InSight (version 1):

Dear Fluoroscan Customer,

As a valued Hologic customer, you have our commitment to provide you with the highest quality customer service, product support and technologically advanced products. We pride ourselves in being the leading manufacturer of Mini C-arms, a goal that could not be achieved without customers like you. Unfortunately, the increasing scarcity of replacement parts for older Mini C-arm systems makes it difficult for us to support some older models.

Our records indicate that your facility purchased a **Fluoroscan** *InSight (version 1)* **Mini C-arm.** This system is now a discontinued model (SN beginning with 08); last manufactured over seven years ago. After careful consideration, it is necessary to declare <u>End of Life on this product</u>. Therefore <u>after January 31, 2015</u>, we will no longer offer full service agreements but will continue to provide phone support, time and materials service and service agreements based *ONLY* on the availability of replacement parts.

Hologic wants to continue its relationship with you into the future. We remain committed to providing our customers with the highest quality products and service. We regret any inconvenience that this may cause, however we believe you will find our new product offerings very attractive. If there are any questions, please contact the Customer Service department at 1-800-321-4659.

For customers looking to upgrade to the latest Flat Detector Mini C-arm technology: Hologic will be offering a special upgrade for facilities receiving this notification. This limited time offer combines special system pricing and trade-in offer incentives for customers upgrading their older Hologic Mini C-arm system to the latest **InSight-FD** technology. Please contact a Hologic representative to discuss this offer by going to the following site. http://www.fluoroscan.com/contact-sales-representative

For the latest updates and product information, please register you contact information via this link: <u>http://www.fluoroscan.com/</u>.

Sincerely,

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Roger D. Mills Vice President Service and Support