

SURECARE™ Services

Precision Plan

Precision Plan

The Precision Plan is designed for customers who prefer a tailored service program to fit their specific risk and budget profile. The Precision Plan provides features to drive system reliability and performance.

The Precision Plan provides features:

- ✔ Phone and remote technical support, Monday-Friday, 7am-5pm local time
- ✔ Next day, on-site labor and travel service during business hours
- ✔ Two planned maintenance visits per year during business hours
- ✔ Software updates and enhancements coverage

Why Hologic SureCare Service?

Hologic delivers exceptional service as proven by achieving the #1 ranking for Service in Mammography from IMV ServiceTrack™, the annual awards among diagnostic imaging users.

Achieving consistently high performance takes hard work, dedication and focus. Our decision to focus exclusively on providing service and support for Hologic systems proves our point:

The sharper our focus, the better results for you in terms of system uptime and productivity.

Driving Reliability

We know that system reliability and performance is important to you and your facility. That is why the Precision Plan includes technical phone and remote support, on-site field service, software coverage and planned maintenance. These features ensure your system is kept up to date and operating to factory specifications.

Part Options

There are many options for parts coverage depending upon your level of risk and budget. You can choose a discount on parts, glass only coverage or full parts coverage. The choice is yours. Regardless of the coverage, you can be confident knowing that only genuine, FDA certified Hologic parts are used.

Other Options

The Precision Plan allows you the flexibility to select options to fit your needs. Computer Refresh, Unifi™ Analytics, plastics coverage or discounts on professional services are available to add onto your plan.

Unifi™ Analytics is a business intelligence tool designed for administrators who want to improve the quality of care while maximizing efficiencies. It concentrates on technologist performance, proactive device maintenance and business insights.

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	Features	Benefits
Technical Phone Support	Mon-Fri, 7am-5pm	Access to remote help
Hologic Connect™	Remote Support	Faster problem resolution
Software Coverage	Factory SW releases	Productivity with enhancements
Planned Maintenance	Twice per Year	Keep system running smoothly
On-Site Labor Coverage	Next day	Expertise to fix it right
Business Hours (PMs, Service)	8am-5pm, M-F	System uptime

To get more information or a quote, contact your Hologic account manager or Tech Support team at **BreastHealth.Support@hologic.com** or 877-371-4372