

Hologic Unifi™ Connect Platform IT Information

What is the Hologic Unifi Connect Platform?

The Unifi Connect platform is remote connectivity platform used to provide a secure connection between our Customer Support Center and certain devices to identify hardware and software problems and to send software upgrades, often without scheduling an on-site service call.

What is required for the Hologic Unifi Connect platform?

Ensure outbound internet traffic is permitted on ports through the Customer network.

What servers will the devices need to reach?

Please allow outbound traffic on Port 443 for the following Hologic Unifi Connect platform servers:

- prod.unificonnect.com
- connect.hologicsecurecare.com
- proddevicefiles.blob.core.windows.net
- prod-ud-ns.servicebus.windows.net
- iothub-ns-hologiciot-7940997-52cc229fc7.servicebus.windows.net

NOTE: All above URL's originate from Microsoft Azure cloud services, * denotes environment like Staging / Production and Hologic services in Azure.

SSL/TLS

The security protocols in use for the Hologic Unifi Connect platform are TLS1.3, TLS 1.2, TLS 1.1. And they support the following cipher suites:

TLS_RSA_WITH_AES_128_CBC_SHA TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA
TLS_RSA_WITH_AES_128_CBC_SHA256 TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256
TLS_RSA_WITH_AES_128_CBC_SHA TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA
TLS_RSA_WITH_AES_128_CBC_SHA TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA

- During handshake, when server indicates that it supports TLS 1.3, TLS 1.2, TLS 1.1 or SSL 3.0, Agent proceeds with the highest common protocol
- As server, when Agent attempts to establish a session using TLS 1.3, TLS 1.2, TLS 1.1, or SSL 3.0, an Agent proceeds with the highest common protocol indicated by the client

Please contact our Technical Support Team with any questions. Email:

HologicConnectSupport@hologic.com