

Unifi™ Connect Platform

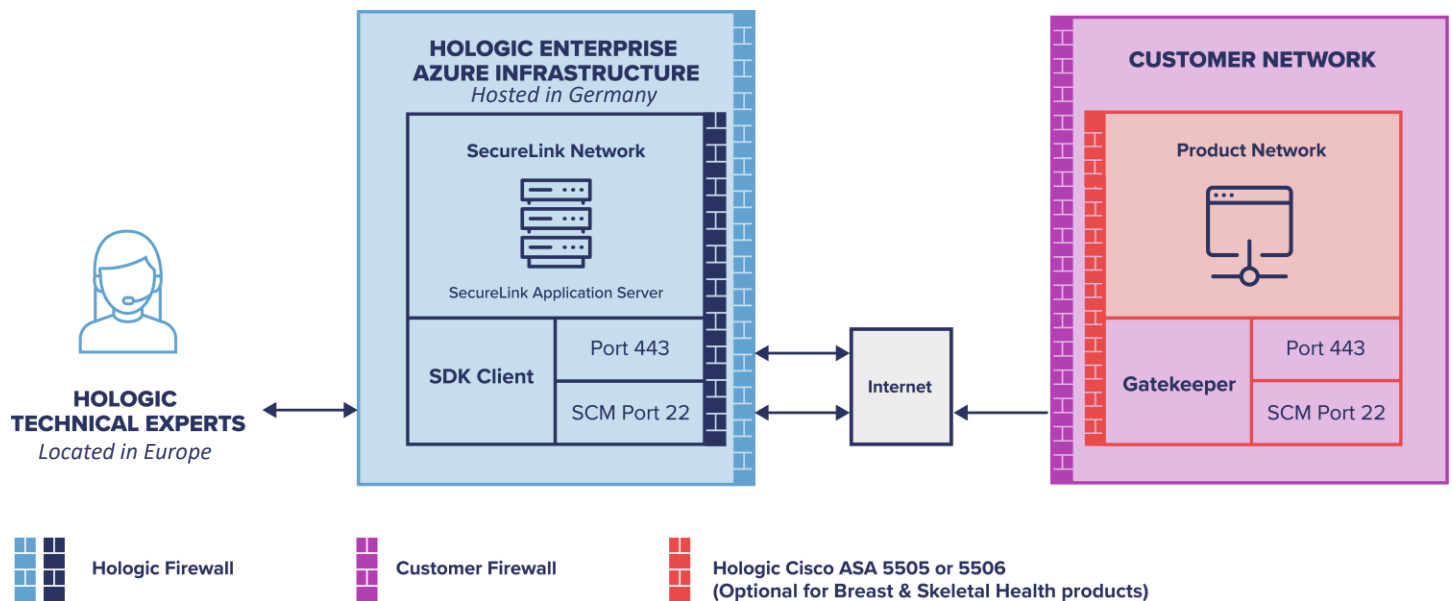
Security White Paper

Addendum EU

GDPR Compliance - Europe

The Unifi Connect platform has been created with GDPR in mind and ensures that patient data remains confidential and secure. All data received from the system is strictly technical information that is relevant to support the system and needed to ensure the highest uptime.

On top of this, the data collected through Unifi Connect will only flow in Europe and no data will be shared outside of Europe.* For European customers, the data will be collected in a Microsoft Azure hosted data centre located in Frankfurt, Germany.



Only authorized European technical support team members will have the ability to access the system remotely. Before they can log in remotely to the system, the agent will call the customer to ask if and when we can access the system. Only when the customer grants this access, do we initiate a secure, encrypted connection to their system enabling the agent to establish the remote session. In addition, the platform records audit trails to allow visibility of who has accessed the system at any time.

*Only in case of server issues will there be a possibility for data transfer outside of EU for troubleshooting

CE EC REP Hologic BV, Da Vincilaan 5, 1930 Zaventem Belgium

HOLOGIC BV
 Da Vincilaan 5,
 1935 Zaventem
 Tel: +32.2.711.4680
 info@hologic.com
 www.hologic.com

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