



## MultiCare® Platinum System - End of Sales/Life Notification

March 20, 2017

Dear Hologic Customer,

Hologic is committed to providing you the highest quality customer service, product support, and technologically advanced products to transform breast and skeletal patient care.

Hologic has been a leader in prone biopsy with the MultiCare® platinum system and its predecessors for nearly 20 years. As that technology has aged, components have become harder to maintain or obsolete; including the Windows XP operating system which is no longer supported by Microsoft.

With this in mind, we will transition this product line (including all remanufactured systems) to End of Life status (EOL) as of March 31, 2017<sup>1</sup>. We will no longer accept new orders for the MultiCare® platinum prone biopsy guidance system effective immediately.

Hologic and its authorized dealers will continue to provide technical phone support, on-site service, and parts support (based on the availability of the replacement components) for the MultiCare Platinum system through March 31, 2018, or seven years after the date of purchase, whichever is longer<sup>2</sup>.

Service agreements currently in effect past the EOL date will be honored; however, new and renewal service agreements will be accepted at the discretion of Hologic not to exceed a termination date of March 31, 2018.

We encourage you to contact your local Hologic representative, for additional information about alternative products including our new Affirm™ prone biopsy system. More information available at [www.affirmpronebiopsy.com](http://www.affirmpronebiopsy.com).

For all questions concerning this End of Sales/Life Notice, or for help identifying your local Hologic representative, please contact Hologic Customer Sales Support at **1-866 636-8837**.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Meade".

Jennifer Meade  
VP, Customer Experience, Service & Support

A handwritten signature in black ink, appearing to read "Michael Bates".

Michael Bates  
VP Sales

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<sup>1</sup> HealthTrust Purchasing Group members: Effective date September 31, 2017.

<sup>2</sup> US Government accounts: 10 years after date of installation.