

HOLOGIC[®] SURECARE[®] Service Patient Care, Uninterrupted



Best-in-Class



Predictive*



Real-Time



Trusted

Ensuring our customers are able to deliver the best possible patient experience, uninterrupted – because your peace of mind is what matters most.

1. **Maximum uptime guarantee** so you never have to put your work - or your patients - on hold.
2. **Predictive* analytics** so we can address equipment issues before they even occur.
3. **State-of-the-art connectivity** so we can provide real-time insights on how to optimize business and clinical outcomes.
4. **Passionate, trusted and engaged engineers** who deliver exceptional service.



Our award-winning **SURECARE** service offering includes plans to meet your business and clinical priorities.

Maximize your uptime and sign up for **SURECARE** Service today.

*Available on select systems

SURECARE[®]

SURECARE® Service Plans

Hologic® offers a range of service plans designed to help meet your business goals and keep you focused on what matters most – your patients.

SURECARE Plans: SecurView® Workstations or Cenova™ Image Analytics Servers

More SURECARE offerings are available across Hologic's portfolio of products.

SecurView / Cenova	SURECARE Complete	SURECARE Preferred	SURECARE Precision
Technical Phone Support	24x7	24x7	M-F, 7am-5pm *
On-Site Response Time	4 hours, if call by 2pm**	Same day, if call by 2pm*	*
Unifi™ Connect	✓	✓	✓
Planned Maintenance (1PM/yr)	✓‡	✓+	✓
Software Coverage	✓	✓	*
Labor Coverage	✓‡	✓+	*
Parts Coverage	✓	✓	*
Hardware Upgrade	✓	*	*
Uptime Guarantee	✓ 98%	✓ 95%	*

‡ Includes extended service 5-9PM, M-F + Option for extended service 5-9PM, M-F * Options Available

*Afterhours coverage only for down systems/emergency coverage until 9PM ** Coverage until 9PM, M-F

For more information or a quote, contact your Hologic Account Executive or Service Sales Manager at ServiceSales@hologic.com or 877-371-4372.

