

Product End of Life Notice & End of Service

For Aixplorer® 4-connector systems (Aixplorer® and Aixplorer® Ultimate)

May 10, 2023

Dear Hologic Customer,

We are committed to providing the highest quality customer service, product support and advanced technologies to our valued customers. We pride ourselves in being the leading manufacturer of healthcare products, a goal that could not be achieved without partners like you.

Effective January 29, 2021, Aixplorer 4-connector and Aixplorer Ultimate ultrasound systems were declared End of Sale.

We are writing today to inform you of the End of Life and End of Service for Aixplorer 4-connector and Aixplorer Ultimate ultrasound systems (V7.x to V12.x software versions).

Ultrasound Solutions Corporation, a contracted service partner for Hologic, Inc., will continue to provide service for customers whose service contracts are currently in effect until their contract end date. Service contract renewals will be allowed through Ultrasound Solutions Corporation, and their end date will not exceed October 31, 2023. New contracts are not available.

Best effort corrective maintenance will be provided for seven years post installation date.

We value our relationship with all Hologic and previous SuperSonic Imagine[®] customers. If you are interested in learning more about our latest ultrasound product, SuperSonic[®] MACH™, please contact your local Hologic representative for more information.

For all questions concerning this End of Life Notice or assistance identifying your local Hologic representative, please contact Hologic Customer Support at breasthealth.support@hologic.com.

Sincerely,

Massimo Rosa Director, Ultrasound Marketing

Passino Rosa

Christophe Pouillon
Director, Regulatory Affairs and Quality

C. Poullon