Sample Payer to Patient Letter

Dear

Did you know that, according to the Centers for Disease Control and Prevention (CDC), there are about 3.6 million new chlamydia and gonorrhea infections each year?1 And that the majority of these cases are in patients aged 15-24?1 If undiagnosed and untreated, sexually transmitted infections (STIs) like chlamydia and gonorrhea can have a life-changing impact on your health, including your ability to have children.2

As your health insurance provider, we want to ensure that you are doing everything that you can to protect your future health.

Both chlamydia and gonorrhea often don’t have any symptoms and the only way to know if you are infected is to get tested. The CDC recommends that *sexually active women younger than 25, or older women who have risk factors such as new or multiple sex partners, should be tested for chlamydia and gonorrhea each year.3*

Testing for chlamydia and gonorrhea is typically quick and easy. Please contact your healthcare provider directly to schedule a screening. If you do not have a healthcare provider, please contact

We understand that you may have concerns about confidentiality regarding your sexual health. Screening is confidential and is typically covered as a preventive service, meaning there is no cost to you as the member.

To find out more about chlamydia, gonorrhea and other STIs,   
visit <https://www.cdc.gov/std/default.htm>

Sincerely,