Sample Payer to Provider Letter

*Customizable with logo or letterhead*

[Name]

[Address]

[City, State Zip]

Dear [Provider Name],

As a leading health insurance provider, we are focused on improving the value of care that our members receive through provider partnerships.

HEDIS (Healthcare Effectiveness Data and Information Set) is a tool used by more than 90 percent of America’s health plans to measure performance on important dimensions of care and service. Both cervical cancer and chlamydia screenings are included in HEDIS measures and health plans are evaluated on provider behavior. Currently, [Insurance Company Name] has received the following scores:

|  |  |  |
| --- | --- | --- |
| Measure | (Plan) Ranking | National Average |
| Chlamydia |  |  |
| Cervical Cancer |  |  |

*Scores range from 1 to 5, 5 being the best*

*OPTION FOR OPTIMAL SCORES:* [Insurance Company Name] is very proud of our current rankings and would like to ensure consistency. In order to do so, we need a commitment from our healthcare providers.

*OPTION FOR IMPROVEMENT:* [Insurance Company Name] is dedicated to improving our HEDIS ranking for chlamydia screening. In order to do so, we need a commitment from our healthcare providers.

We are reaching out to our members with educational material focused on chlamydia and encouraging at-risk women to be screened. As a provider, there are ways that you can help.1

* Talk to all of your patients about their sexual health.
* Ensure that all sexually active women 24 years old or younger are screened annually for chlamydia.
* Sexually active women 25 years and older who are at an elevated risk should also be screened.

Conversations about sexual health can be uncomfortable for both the provider and the patient. We hope your practice will consider standardizing messaging to create more of a universal screening approach with patients. Enclosed, you will find the definition of universal screening as well as talking points to help with patient conversations.

We want to ensure that our members are taking advantage of free screening preventive services that will protect the future of their health.

If you have any questions, please contact [insert health plan specific information].

Sincerely,

[Medical Director]